LESIAK
DETAIL LAB
402-980-2390
LESIAKDETAILLAB.COM

VEHICLE SAFETY & SERVICE LIMITATIONS POLICY

Effective Date: October 29, 2026
Last Updated: October 29, 2026

1. PURPOSE

Lesiak Detail Lab prioritizes the safety of our customers, their vehicles, and our detailing personnel. This policy explains important safety information, service limitations, and conditions that may prevent us from performing certain services.

2. CUSTOMER, BYSTANDER & CHEMICAL SAFETY

For everyone's safety, customers, children, pets, and other bystanders must maintain a minimum distance of 15 feet from active detailing work areas unless otherwise directed by detailing personnel. Professional detalling may involve cleaning chemicals, airborne mist or vapors, polishing equipment, electrical cords, hoses, and other potential hazards. Do not approach or enter the work area without first getting our attention and receiving confirmation that it is safe to do so. Children and pets must be supervised and kept outside active work areas. We may pause or reschedule work if a safe environment cannot be maintained.

3. CHILD SAFETY SEATS

Lesiak Detail Lab does not remove, uninstall, adjust, or reinstall child safety seats or booster seats under any circumstances. Customers must remove these seats prior to the appointment if they would like the areas underneath or around them cleaned. We are not responsible for any child safety seat, booster seat, or related components left in the vehicle.

4. PERSONAL BELONGINGS

Customers are responsible for removing all personal belongings, valuables, and sensitive items from the vehicle before the appointment. With customer permission, we may move small, non-valuable items as needed to complete the service and will exercise reasonable care in doing so. Lesiak Detail Lab is not responsible for lost, stolen, or damaged items left in the vehicle, except in cases of proven negligence on our part.

5. ELECTRICAL SYSTEMS & SENSITIVE COMPONENTS

We take reasonable precautions when working around electrical systems, sensors, cameras, amplifiers, and other sensitive components. However, water, moisture, or cleaning products may cause issues with pre-existing electrical problems or improperly sealed components. Lesiak Detail Lab is not responsible for electrical or electronic issues that occur due to pre-existing conditions, known or unknown, manufacturer design limitations, or modifications.

6. FADING, OXIDATION & CLEAR COAT DAMAGE

Paint correction and polishing can improve the appearance of faded or oxidized paint, but complete restoration is not guaranteed. Peeling clear coat, severe oxidation, and permanent paint damage may require professional repainting. We may decline correction when further polishing could damage the remaining finish.

7. EMBEDDED PET HAIR & CARPET FIBERS

Some carpets trap pet hair deeply, and aggressive removal may cause fraying, fuzzing, or permanent fiber damage. If further removal presents a risk, we may stop, show the customer the affected area, and explain the limitations. Complete pet hair removal is not guaranteed, and protecting the carpet takes priority.

8. LEATHER, FABRIC & INTERIOR MATERIALS

Cracked, peeling, brittle, or heavily worn leather and fabric cannot always be restored through cleaning or conditioning. Some materials may be too fragile to clean safely, and cleaning may cause additional wear, discoloration, or separation. We may limit treatment or decline service when the risk of damage is too high.

9. HEADLINERS & INTERIOR TRIM

Aging adhesives and deteriorating materials may cause headliners, pillar covers, or interior trim to sag, separate, or loosen during cleaning. We may avoid cleaning these areas if doing so could worsen their condition. Existing scratches, fading, or coating damage on interior trim (including piano-black trim) may remain visible, and restoration may not be possible.

10. STAINS, DISCOLORATION & ODORS

Ink, dye transfer, bleach damage, chemical stains, and deeply embedded contamination may be permanent. We make reasonable efforts to improve affected areas, but complete stain removal is not guaranteed. Smoke, pet, mildew, and other odors may remain or return when the source is embedded in inaccessible materials, ventilation systems, or underlying components.

11. GLASS, WATER SPOTS & CORROSION

Mineral deposits and water spots may sometimes be removed, but permanent glass etching may remain. Rust and corrosion cannot be repaired through standard detailing services.

12. EXTERIOR PLASTICS, TRIM & WHEELS

Sun exposure, oxidation, and material deterioration may cause exterior plastics, trim, and wheels to fade, discolor, or develop staining. Cleaning and restoration products may improve their appearance, but original color and long-term results cannot be guaranteed.

13. MODIFICATIONS, AFTERMARKET PARTS & SPECIALTY VEHICLES

Lesiak Detail Lab is not responsible for damage to aftermarket parts, custom modifications, wraps, matte or satin finishes, vinyl graphics, paint protection film (PPF), or other specialty surfaces. These materials may require specialized care, and we may decline or limit certain services to prevent damage.

14. HAZARDOUS CONDITIONS & EXCESSIVE CONTAMINATION

We reserve the right to decline or modify services if a vehicle contains hazardous materials, mold, biohazards, excessive pet waste, infestation, or other conditions that could create a health or safety risk. Additional fees or specialized cleaning may be required, or service may be refused.

15. DRYING TIME & RESIDUAL MOISTURE

After certain services, especially wet cleaning or carpet extraction, carpets and upholstery may remain damp for an extended period of time. Drying time varies based on temperature, humidity, and vehicle materials. Lesiak Detail Lab is not responsible for issues that result from residual moisture, including but not limited to mold, mildew, or odors.

16. PRE-EXISTING DAMAGE & UNREALISTIC EXPECTATIONS

Lesiak Detail Lab is not responsible for pre-existing scratches, chips, dents, worn surfaces, or other cosmetic or mechanical damage. Detailing services are intended to clean, enhance, and protect, not to repair damage. Results may vary based on the condition, age, and prior treatment of the vehicle.

CONTACT INFORMATION

If you have any questions about this policy or our services, please contact:

(402) 980-2390 legomaster50206@gmail.com www.lesiakdetaillab.com